## Building Trust: Business Manners and Etiquette in Japan

8/28 (Thu.) 14:00-16:30

Register by 8/14 (Thu.)

## Outline

- 1. Orientation
  - Introduction of training objectives and program
  - Toward smooth communication through online training
- 2. First Impression
  - What is hospitality? ~How to express hospitality~
  - Importance of First Impression
- 3. Interview Exercise
  - Exercises including pair work are planned.

## Lecturer

Ms. Toshimi Sohara

Exclusive lecturer/ANA Business Solutions Co.,Ltd.



Online seminar

- \* Seminar will be conducted in English
- \* Target: Graduate students and postdoctoral fellows affiliated with the consortium
- \* Maximum number of participants : 20

<How to apply>

Please contact your university.

https://ccdp.synfoster.hokudai.ac.jp/about/list

Center for Advanced Human Resource Education and Development